

Terms and Conditions:

1. Individuals over the age of 18, legally resident in the United Kingdom who purchase a new TCL 10 5G handset (i.e. not second hand or ex-display) as shown in Table 1 below (**Qualifying Product**) from the carriers or retailers listed at the link referenced in Condition 2 in-store or online (**Participating Retailers**) within the relevant Promotional Period may be eligible to claim and receive a free pair of TCL wireless earbuds (**Reward**) as shown at Table 1 below, subject to full compliance with these Promotion Terms.
2. To view the Promotional start dates and end dates (**Promotional Period**) and the Participating Retailers, please refer to www.tclpromotions.com/tcl5G/en-GB/qualifying.
3. **Table 1 – Qualifying Product and Corresponding Reward**

Qualifying Products /SKU's	SKU RRP	Reward
TCL 10 5G	£399.00	TCL Ear Buds (RRP £69.99)

4. After purchasing a Qualifying Product in accordance with Condition 1 above, Participants must visit www.TCLpromotions.com/TCL5G, and complete the presented form with the requested details, including valid proof of purchase of the Qualifying Product purchased and their address (**Claim**).
5. Participants may make a maximum of two (2) Claims per household. Purchases of Qualifying Products from eBay, Amazon Marketplace or any other third-party marketplace are specifically excluded from the Promotion.
6. Claims must be submitted within 14 to 45 days from the date of purchase (**Claim Period**), with the date of purchase as stated on the applicable proof of purchase being considered day one (1). Claims submitted or received outside of the Claim Period shall be considered invalid and not eligible for Reward.
7. Participants will be sent an email to confirm that their Claim has been received and confirming that it has been successful (**Claim Validation**). Where the Participant has not received Claim Validation within seven (7) days of submitting their Claim, it is their responsibility to contact the Promoter at support@tclpromotions.com. Failure to do so within this time shall result in the Claim being marked as invalid and ineligible for Reward.
8. If a Claim is deemed to have not been submitted correctly the Participant will be notified via email and offered the opportunity to provide the missing information (which may include a photo of the relevant IMEI and/or serial number of the Qualifying Product) to validate their Claim within seven (7) days. If no response is received, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive the Reward.
9. The Reward shall have no cash value, nor can it be exchanged for an alternative. In the event of unforeseen circumstances, the Promoter may substitute a Reward of equal or greater value for the Reward.

Gift With Purchase - TCL 10 5G & Earbuds

10. Presuming that the Claim has been submitted in accordance with these Promotion Terms, the company which administers the Promotion on behalf of the Promoter (**Administrator**) will endeavour to ship the Participant their Reward by courier within forty-five (45) days of Claim Validation; however, due to unforeseeable circumstances there may be a delay in such shipments by up to 16 weeks.
11. Claims that are incomplete will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.
12. The Promoter reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Terms and Conditions.
13. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to generate or require further verification as to proof of purchase, as well as the identity, age, and other relevant details of a Participant. This process may involve the Promoter sharing information with third parties.
14. Where the Participant returns the Qualifying Product, they shall be deemed ineligible to make a Claim in relation to this purchase. Where the Participant has already made a Claim, they must inform the Promoter at the email address listed in Condition 6.
15. Claims must only be submitted by the Participant. In no circumstances will Claims submitted by any third-party including resellers and/or the Participating Retailer) on behalf of the Participant be accepted. Any such Claims will be rejected, and the Participant shall not be permitted to submit any further Claims.
16. Participants who have queries relating to this Promotion must email support@tclpromotions.com or call 03333635643. Participants who have queries relating to the products must call TCL's hotline at 0203 795 3308 for support.
17. References to the Promoter shall mean: TCT Mobile Europe, Le Capitole Parc de Fontaines, 55 Avenues des Champs Pierreux, Nanterre, 92000, France.
18. This Promotion is governed by the law of England and Wales.

Promotional Terms (short)

Promoter is TCT Mobile Europe. Consumers who purchase a TCL 10 5G (a '**Qualifying Product**') during the relevant Promotional Period in the United Kingdom, from a qualifying carrier or retailer (a '**Participating Retailer**', see Website for details) may submit a valid claim at www.TCLpromotions.com/TCL5G ('**Website**') to claim a free pair of TCL Earbuds ('**Promotional Item**'). Consumers must claim within 14 to 45 days from date of purchase. Consumers who cancel their purchase or return their Qualifying Product will not be eligible to claim. Limited to one claim per purchase of a Qualifying Product and a maximum of two (2) Claims per household. The Promotional Item and Qualifying Product are subject to availability. The Promotional Item is expected to be delivered to the Participant's address in the United Kingdom within 45 days of a verified claim. This promotion is subject to further conditions, please see Website for full terms before participating in it.